

Volkswagen Collision Repair Standards



Volkswagen

POSITION STATEMENT

SUBJECT: WHEEL REPAIR AND RECONDITIONING APPLICABLE TO ALL VOLKSWAGEN MODELS

HERNDON, VA - To promote and maintain its rigorous standards of quality and safety, Volkswagen of America, Inc., an operating unit of Volkswagen Group of America, Inc. ("VWoA") provides collision repair centers with critical information pertaining to collision repair and parts replacement on Volkswagen vehicles.

Wheel reconditioning is a repair process by which a collision damaged wheel surface is repaired to eliminate collision damage; this process may include heating, filling, straightening, welding, removing wheel substance, reshaping, or re-plating.*

NOTE: Reconditioned wheels do not meet the exacting specifications of genuine Volkswagen wheels and therefore are not an acceptable method of repair on any Volkswagen vehicle.

A reconditioned wheel or any wheel not approved by Volkswagen may cause unsafe vehicle operation, including loss of control which may result in injury or death of the vehicle occupants or other drivers. Volkswagen approves only wheel repairs which are limited to surface sanding and cosmetic refinishing processes that remove and replace only paint coatings. Any wheel near the area of collision damage should be thoroughly examined to ensure that the wheel meets the original safety specifications.

NOTE: The Code of Federal Regulations, U.S. Department of Transportation, contains section 570.10 regarding Wheel Assemblies. Based on section (a) Wheel integrity, state governments which have mandatory vehicle safety inspections require that vehicle wheels do not have any indication of repair by welding.

All vehicle repairs should be made following VWoA repair procedures obtained directly from erWin (<https://erwin.vw.com/>) or ElsaPro (for VW dealers), an online application which contains the most up-to-date VW repair and service information developed and provided by Volkswagen Group of America.

Collision Repair Note: Recycled, salvaged, aftermarket and reconditioned parts (including body parts, wheels and safety restraint components) are not authorized by VWoA. Departure from VWoA instructions provided in erWin or ElsaPro, including alternate repair methods or the use of substitute components, risks compromising crash safety. Failure to follow these instructions may adversely affect structural integrity and crash safety performance, which could result in serious personal injury to vehicle occupants in a crash.

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