

# RCI-98-22-001-1: Replacement Parts

## Rivian Automotive, LLC Position Statement

<b>Document Type</b>	Collision Repair Information Document
<b>Date</b>	4/15/2022
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1T, R1S, EDV
<b>Model Year(s)</b>	2022+
<b>Vehicle System</b>	98 - Maintenance and Inspection

Rivian has established important guidelines regarding collision repair and interaction with parts on Rivian vehicles to make sure the vehicle is repaired to pre-collision integrity. Certified Collision Centers and the collision industry must follow these guidelines to uphold Rivian's standards of safety and quality.

Rivian vehicles are engineered and manufactured as an integrated assembly of carefully designed and manufactured parts that work together to deliver performance, safety, and durability. To help maintain continued performance, safety, and durability for the life of the vehicle, Rivian provides the collision industry with important information regarding collision repair and parts on Rivian vehicles. Only Rivian Certified technicians are qualified to perform repairs on Rivian vehicles. Rivian requires that all repairs should be performed using Rivian approved repair procedures, tools, and Rivian Original Equipment Parts.

### Aftermarket Parts


To maintain vehicle integrity and repair quality, Rivian provides detailed repair procedures and access to Rivian Original Equipment parts. Rivian Original Equipment parts are manufactured to the same specifications and tolerances as those used on new Rivian vehicles.


Rivian does not approve the use of aftermarket parts on any Rivian vehicle.

Rivian Original Equipment parts are designed to work together as a complete assembly and made to comply with federal motor vehicle safety standards. Rivian cannot verify or guarantee that the fit, form, function, or quality of aftermarket parts meets the design requirements, specifications, or safety standards of Rivian Original Equipment parts. In addition, aftermarket parts may not be subject to the same regulatory and manufacturing standards as new, Rivian Original Equipment parts. Aftermarket parts may compromise the integrity of the vehicle, risking occupant safety, should a future collision occur. The use of aftermarket parts may also inhibit other components or vehicle systems from properly functioning. Failures caused by an aftermarket part may not be covered under warranty.

### Salvaged, Used, and Recycled Parts (Like Kind and Quality)

Rivian does not approve the use of any salvaged, used, or recycled parts on any Rivian vehicle. Rivian cannot safely guarantee the condition or compatibility of a part that has been removed from another vehicle. Salvaged, used, and recycled parts have unknown prior history, which can compromise the quality of the part, risking occupant safety.

 **Important:** Rivian does not approve the use of any salvaged, used, or recycled part that is a Supplemental Restraint System (SRS) component. This includes but is not limited to SRS control modules, airbags, seats, sensors, seatbelts, or any part that plays an active role in the SRS system.

 **Important:** Rivian does not approve the use of any salvaged, used, or recycled part that is component of the Driver+ system, Rivian's Advanced Driver Assistance System (ADAS). This includes, but is not limited to, radars, sensors, or cameras or any part that plays an active role in the ADAS system.

### Fasteners and Hardware

Rivian does not approve the use of any aftermarket or damaged fasteners and hardware such as screws, bolts, nuts, or rivets. All fasteners and hardware that have been damaged or deformed in a Collision must only be replaced by new, Rivian Original Equipment parts. Further, all one-time use fasteners and hardware that are removed during the repair of a Rivian vehicle must be replaced by new, Rivian Original Equipment parts.



The safety and integrity of the repair cannot be guaranteed with the use of aftermarket, damaged, or broken fasteners and hardware. Aftermarket or damaged fasteners and hardware cannot be guaranteed for integrity, performance, or corrosion protection, and therefore should never be used.

Always refer to the appropriate Rivian Repair procedure for the most up to date information regarding specifications as well as location, position, operation sensitivity, part numbers and any revisions listed.