

From: [Audi Communications](#)
Subject: Windshield and Glass Replacement
Date: Friday, August 30, 2013 6:30:39 AM

Dealer Communication



August 30, 2013

Read if Red	DEALER PRIN	GENERAL MGR	SALES MGR	CPO MGR	SERVICE MGR	PARTS MGR	WARRANTY MGR	F&I MGR
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From: Mark Allen, Audi After Sales Action Required: No Deadline: N/A

Position Statement of Repair - Windshield and Glass Replacement

To promote and maintain its rigorous standards of quality and safety, Audi provides collision repair centers with the following important information regarding collision repair and parts replacement on Audi vehicles.

Audi auto glass plays an important role in the safety of the vehicle by providing structural rigidity, ocular clarity and integration with advanced vehicle technologies including adaptive cruise control, lane assist, and heads-up display. Audi of America recommends the use of original equipment glass for replacement and Audi of America procedures for repair and replacement.

of ATTACHMENT(S): 0

Dealer personnel will receive this announcement via email on **Tuesday, September 3.**